

4781-8-08 Complaints against licensees.

(A) Any person who believes that a licensee has violated any provision of Chapter 4781.

of the Revised Code or OMHC rules, may file a written petition with the commission.

(B) Upon receipt of a written petition, the commission or its designee shall follow the following procedure:

(1) Send an acknowledgement letter to the complainant and the licensee requesting the licensee to respond to the petition and may request any additional information if necessary.

(2) The executive director of the commission or his or her designee shall review the complaint, to determine if further information or investigation is needed.

(3) The executive director or his or her designee shall report to the commission the facts of the review of the complaint. The commission may request the petition be:

(a) Closed with no further action;

(b) Referred for further investigation; or

(c) Referred for disciplinary action against a licensee.

(4) The commission or its designee may initiate an investigation inspection of a licensee on its own motion to determine whether the licensee is in compliance with Chapter 4781. of the Revised Code and the rules promulgated thereunder.

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