

4781-8-08

Complaints against licensees.

- (A) Any person who believes that a licensee has violated any provision of Chapter 4781. of the Revised Code or OMHC rules, may ~~file a written petition with~~ notify the commission in writing or by phone.
- (B) Upon receipt of a ~~written petition~~ complaint against a licensee, the ~~commission executive director~~ or ~~its~~ his or her designee shall ~~follow the following procedure:~~
- ~~(1) Send an acknowledgement letter to the complainant and the licensee requesting the licensee to respond to the petition and may request any additional information if necessary.~~
- ~~(2)(1) The executive director of the commission or his or her designee shall review~~ Review the complaint, to determine if further information or investigation is needed.
- ~~(2) If further investigation is needed, the executive director or his or her designee shall conduct an investigation to determine if a licensee is in violation of Chapter 4781 or the rules promulgated thereunder.~~
- (3) The executive director or his or her designee shall report to the commission the facts of the ~~review of the complaint~~ investigation . The commission may request the ~~petition~~ complaint be:
- (a) Closed with no further action;
- (b) Referred for further investigation; or
- (c) Referred for disciplinary action against a licensee.
- (4) The commission or its designee may initiate an investigation ~~inspection~~ of a licensee on its own motion to determine whether the licensee is in compliance with Chapter 4781. of the Revised Code and the rules promulgated thereunder.